

Customer Service Position

Independent Living Specialists (ILS) is Sydney's leading provider of medical and home care equipment for the hospital and the home care sector. Since our inception we have continually strived to provide an exceptional experience every time for our customers, the medical professionals and their patients.

We seek someone who has a positive "can do" attitude, enjoys taking the time to make sure an individual needs are being met and demonstrates great people skills!

Do you have the following type of experience?

- Retail experience
- Healthcare background (not essential but would be looked upon favourably).
- Customer Service skills
- Computer Skills

If yes, we want to talk to you!!

Your key areas of responsibility will include:

- Providing information to customers about appropriate equipment (Mobility aids, bathroom aids, wheel chairs, hoists, ADL aids etc.
- Taking inbound calls and making outbound calls for order taking.
- Quoting on products
- Implementing procedures to improve efficiency.

The qualities of a successful Customer Service representative will include:

- Warm and caring
- Love talking to people
- Excellent communication with people from all walks of life
- Happy and positive demeanor
- A 'can do' attitude
- A good lateral thinker
- Ability to find solutions rather than focus on problems

IN RETURN you will be rewarded with an attractive salary.

If this sounds like the opportunity you have been looking for ...

Don't delay email your resume today!

Please contact Fiona Bayliss (OT & HR Manager)

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**INDEPENDENT
LIVING SPECIALISTS**